

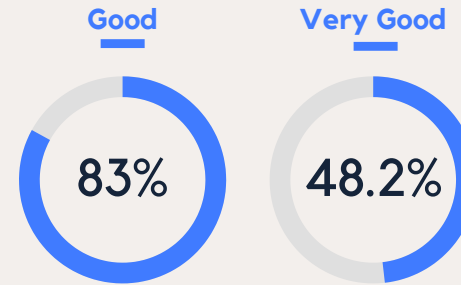
# Your GP Practice

thanks you for your support...

General Practice is open for business, is offering face to face appointments, but it...

- is facing unprecedented demand,
- is delivering the Covid vaccination program,
- is being affected by the backlog elsewhere in the NHS,
- is facing staff shortages.

GPs and their practice teams are delivering a far greater number of consultations now than they did in the winter peak of January 2020 – and they have been working hard throughout the pandemic. We are doing our best to keep patients and staff safe in the face of the constantly changing challenges posed by the Covid 19 pandemic.



## Overall Patient Experience

## Patient Survey

We are grateful for the support and understanding of our patients which was reflected in the recently published GP patient survey\*.

\*GP patient survey 2021  
<https://www.england.nhs.uk/statistics/2021/07/08/gp-patient-survey-2021/>

### We must act cautiously and maintain Covid control measures

Social distancing and infection control measures are still applicable, so patients should only receive a face-to-face appointment if they NEED one.



### Your GP Practice is here to support you.

We realise that waiting for an appointment can be frustrating. Your GP practice is here to support you, so please continue to show them your support by being kind, patient and responsible when accessing their services. Thank you for your support.

